

Contagion prevention measures against COVID 19

CAMPING ISLA DE ONS

Based on the applicable legislation and the information and recommendations of the proper authorities - Government of Spain - Ministry of Health and Xunta de Galicia - CAMPING

ISLA DE ONS has developed a protocol whose main purpose is to establish guidelines to prevent contagion situations and be able to act in possible situations that may arise in the development of our activity.

For the provision of our services, a series of guides and action procedures have been implemented, taking into account the activities of our campsite as well as the development of these services by the staff.

As a customer of Camping Isla de Ons you should carefully read the information that we provide in this document, expressly assuming compliance during your stay in our facilities.

YOU MUST COMMIT TO:

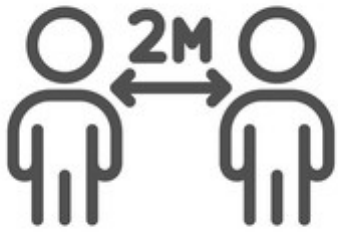
Follow all the rules and instructions provided by our staff as well as in the informative signals of our facilities, mainly regarding measures, cleaning and hygiene. In case of non-compliance, we may proceed to cancel your reservation, since it would be putting at risk the health of all campers and staff.



Respect at all times, the limits of **capacity** established in the areas of common use.



At the time of **check-in**, upon arrival at the campsite, **you must wait your turn** and respect the distance marks.



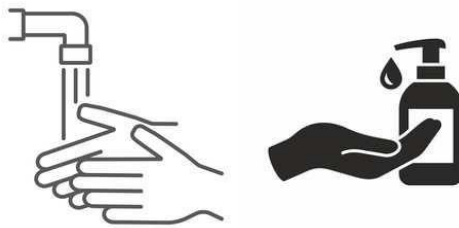
At any time you must respect the safety **distance of 2 meters** with other customers. When it is not possible to maintain this distance, the **use of a mask** will be mandatory. In the case of not having it, we can provide it to you at reception desk, at the cost price set by the health authority (€ 0.97 / unit)



You must follow the **marked itineraries** to avoid crowding



Deposit your **waste in the bins** enabled for this purpose and never outside of them.



Carry out constant hand washing and sanitizing. For this you will have soap in the toilets as well as hydroalcoholic gel dispensers in the reception desk, toilets and in the cafeteria and terrace area.

WE COMMIT OURSELVES TO:



Carry out constant **cleaning, disinfecting and sanitizing** of all facilities, intensifying the periodicity.



Train all our staff to apply all the measures established in the reference protocol, to minimize any risk of contagion



Have all the necessary **protection measures** as well as **apply all those measures** that are established or recommended by the competent authorities at all times.

**It is our responsibility and yours,
ensure the health of all.**